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LISTING OF CLAIMS

(canceled)

- 2. (currently amended) A method of <u>claim 7</u> claim 1, wherein said step of modifying a query comprises the steps of prioritizing and filtering the retrieval of related information.
- 3. (currently amended) A method of <u>claim 7 claim 1</u>, wherein said step of modifying a query comprises the steps of augmenting information from the heterogeneous information sources.
- 4. (currently amended) A method of <u>claim 7</u> elaim 1, wherein said step of modifying a query comprises the step of modifying a query to optimize delivery of query results.
- 5. (currently amended) A method of <u>claim 7 claim 1</u>, wherein the heterogeneous information sources are selected from the group consisting of one or more of: people-managed data sources; organization charts; mailing lists; calendar entries; personal address books; priority lists of contacts; and automated system log type information including phone logs and e-mail logs.

- 6. (currently amended) A method of <u>claim 7</u> <u>claim 1</u>, further comprising the step of assigning different preferences to the heterogeneous information sources.
- 7. (currently amended) A method to optimize information retrieval for a user based on the user's communication relationships, comprising the steps of:

automatically extracting and integrating relationship information for said user from multiple heterogeneous information sources;

automatically building and storing a relationship data structure to represent the relationship information; and

automatically modifying an information retrieval query for said user based on the relationship data structure A method of claim 1, further comprising the steps of:

wherein said step of building a data structure further comprising comprises the step of tracking communication intensities between each pair of communication entities via each information source; and

integrating the relationship information from the heterogeneous information sources, in response to said tracking step.

8. (original) A method of claim 7, further comprising the step of:

deriving a relation-group for each communication entity based on a pre-specified criterion on said communication intensities.

9. (original) A method of claim 8, further comprising the step of:

selecting relation-group entities of a communication entity based on aggregate communication intensities to the communication entity.

- 10. (original) A method of claim 9, further comprising the step of: computing an aggregate communication intensity from an entity A to an entity B based on a weighted sum of the communication intensities from said entity A to said entity B via each information source.
- 11. (currently amended) A method of claim 7 further comprising the steps of:

assigning a weight to each information source based on a preference; and

computing the aggregate communication intensity, based on the weight and the preference.

12. (original) A method of claim 8, further comprising the step of:

deriving relation-group entities of an entity allowing one or more of an indirect relationship and an inferred relationship.

13. (original) A method of claim 12, further comprising the step of:

said deriving step further comprising the step of deriving a relation-group of an entity A, which can include the relation-group entities of an entity in the relation-group of the entity A.

- 14. (original) A method of claim 8, further comprising the step of driving an awareness service based on a relation-group relationship.
- 15. (original) A method of claim 7, further comprising the step of:

building and maintaining additional persistent data structures based on the results of the query to facilitate the response on future queries, based on the relationship data structure.

- 16. (original) A method of claim 15 wherein the additional persistent data structure can be a personal address/phone book based on the communication intensity.
- 17. (original) A method of claim 7, further comprising the step of determining a significance of a relationship between two entities.
- 18. (original) A method of claim 17, further comprising the step of determining the significance of a relationship based on the aggregate communication intensity.
- 19. (original) A method of claim 7, wherein the tracking step can be subject based.
- 20. (original) A method of claim 8, wherein the relation-group can be subject based.
- 21. (original) A method of claim 18, wherein the significance of the relationship can be subject based.
- 22. (original) The method of claim 18, further comprising the step of downloading information based on the significance of the relationship.

- 23. (original) The method of claim 3, further comprising the step of resolving name ambiguity by using the relationship from the heterogeneous information sources to determine one or more of an e-mail address, phone number, and a full name.
- 24. (original) The method of claim 4, further comprising the step of recommending a communication channel based on a recipient characteristic.
- 25. (original) The method of claim 7, further comprising the step of caching a document and information based on the significance of the relationship.
- 26. (currently amended) A method of <u>claim 7</u> claim 1, further comprising the step of detecting inconsistency among data in the heterogeneous information sources.
- 27. (original) The method of claim 26, further comprising the step of detecting changes in the relationship information maintained.
- 28. (original) The method of claim 27, further comprising the step of propagating the changes.

- 29. (original) The method of claim 27, further comprising the step of alerting the changes.
- 30. (currently amended) A method of claim 7 further comprising the steps of:

integrating the relationship information from the multiple heterogeneous sources using a graph wherein each node represents a communication entity, and a link between a pair of nodes represents the existence of a communication relationship between the two nodes.

- 31. (original) A method of claim 30, further comprising the step of labeling each link with a communication intensity vector, where each dimension of the communication intensity vector represents a communication intensity from an information source.
- 32. (original) A method of claim 12, further comprising the step of calculating aggregate communication intensities taking into account the indirect relationship.
- 33 42. (currently amended) A method of claim 3, further comprising the step of obtaining relevant information from the heterogeneous information sources, said information selected from the group consisting of one or more of: phone numbers; e-mail

addresses: mailing addresses; office location; department; or manager, from various information sources.

- 34. (original) A method of claim 7, further comprising the step of calculating a communication intensity based on a number of communication events.
- 35. (original) A method of claim 7, further comprising the step of calculating a communication intensity based on both a number of communication events and their temporal characteristics.
- 36. (original) A method of claim 7, further comprising the step of calculating a communication intensity based on an analysis of a content of a communication event.
- 37. (original) A method of claim 3, further comprising the step of modifying the query to create one or more sub-queries.
- 38. (original) A method of claim 37, further comprising the step of aggregating results from the sub-queries.
- 39. (original) A method of claim 37, further comprising the step of excluding results from the sub-queries.

(currently amended) A program storage device readable by a machine, tangibly embodying a program of instructions executable by the machine to perform method steps for optimize information retrieval based on a user's communication relationships, said method steps comprising:

automatically extracting and integrating relationship information for said user from multiple heterogeneous information sources;

automatically building and storing a data structure to represent the relationship information; and

automatically modifying an user's information retrieval query based on the relationship data structure,

wherein said step of building a data structure further comprises the step of tracking communication intensities between each pair of communication entities via each information source; and

integrating the relationship information from the heterogeneous information sources, in response to said tracking step.

41. (original) A method of claim 2, further comprising the step of prioritizing and filtering a list of name-to-e-mail address mappings to facilitate sending e-mail.